

# Business Process Framework (eTOM) Fundamentals Training

*COURSE CONTENT*

## GET IN TOUCH



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## About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

## About Course

The Business Process Framework (eTOM) Fundamentals training offered by Multisoft Systems is an essential course designed for professionals in the telecommunications sector who seek to enhance their understanding of industry-standard service management and operations frameworks.

## Topics

- ✓ Introduction to the Business Process Framework & its history
- ✓ Business Process Framework structure & navigation
- ✓ Business Process Framework in the ODF
- ✓ Examples of how to use the Business Process Framework
- ✓ Business Process Framework documentation
- ✓ Summary and next steps